Master of Information Management (refer to IT43) (IT70)

Year offered: 2011
Admissions: No
CRICOS code: 053705F
Course duration (full-time): 3 semesters
Course duration (part-time): 6 semesters
Domestic Fees (indicative): 2011: Full fee tuition $7,375 (indicative) per semester
International Fees (indicative): 2011: $11,125 (indicative) per semester
Assumed knowledge: See Entry Requirements
Preparatory studies: For information on acquiring assumed knowledge visit http://www.qut.edu.au/assumed-knowledge
Total credit points: 144
Course coordinator: Dr Helen Partridge
Campus: Gardens Point

Course Structure
With the availability of a nested graduate diploma, students in the Master of Information Management may be eligible to receive a Graduate Diploma in Information Management (IT72), after completing 96 credit points (8 units), consisting of eight specified units in a concentrated area of study.

Professional Recognition
The Master of Information Management is professionally recognised by the Australian Library and Information Association (ALIA).

Unit Incompatibility/Translation Information
Details on the translation and incompatibility of old and new units is located here: Postgraduate Translation Table
If you have completed the unit(s) listed under the “Translation Unit Codes” column you are not permitted to enrol in the listed new code

Limits on grades of 3
A new policy concerning grades of 3 came into effect from 1 January 2009 (QUT MOPP C/5.2). With effect from this date grades of 3 are no longer considered a conceded or low pass but are classified as a fail grade. Any grades of 3 awarded prior to 1 January 2009 retain the conceded pass status and will be counted for graduation purposes up to the maximum number of grades of 3 permitted for your course.

Grades of 3 incurred in units that commence after 1 January 2009 will not count towards your degree. Further information is available on the Student Services website.

Further Information
For further information about this course, please contact:
Dr Helen Partridge
Phone: +61 7 3138 2782
Email: enquiry.scitech@qut.edu.au

IT70 - Master of Information Management - Full-time (2009)

Course Structure 2009
From semester one, 2009 this course will not be available for commencing students. IT70 will only be available for continuing students. New students - please refer to IT43. Please contact enquiry.scitech@qut.edu.au for any enquiries.

Year 1, Semester 1
INN331 Management Issues for Information Professionals
INN333 Information Programs
INN335 Information Resources
INN632-1 Professional Practice
INN632-2 Professional Practice

Year 1, Semester 2
INN533 Information Organisation
INN531 Information Services
INN330 Information Management
INN632-3 Professional Practice
INN632-4 Professional Practice

Year 2, Semester 1
INN530 Web Content Reliability
INN532 Information Literacy Education
INN500 PRINCE2 (R) Project Management
INN632-5 Professional Practice
INN632-6 Professional Practice

IT70 - Master of Information Management - Part-time (2009)

Course Structure 2009
From semester one, 2009 this course will not...
**IT70 - Master of Information Management - Full-time (2008)**

From semester one, 2009 this course will not be available for commencing students. IT70 will only be available for continuing students. New students - please refer to IT43. Please contact enquiry.scitech@qut.edu.au for any enquiries.

### Year 1, Semester 1

<table>
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<tr>
<td>ITN316</td>
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<tr>
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### Year 2, Semester 1

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<td>ITN279</td>
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<td>ITN370</td>
<td>Project</td>
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Students who choose to undertake ITS010 Cooperative Education Program substitute for ITN370.

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<tr>
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<tr>
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<td>INN533</td>
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<td>Minor Project 1</td>
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<td>Students who choose to undertake ITS010 Cooperative Education Program substitute ITN370 for this unit</td>
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**IT70 - Master of Information Management - Part-time (2008)**

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ITN280-3  Professional Practice

Year 2, Semester 2
ITN276  Information Services
ITN319  Records Systems
ITN280-4  Professional Practice

Year 3, Semester 1
ITN278  Web Content Reliability
ITN279  Information Literacy Education
ITN280-5  Professional Practice

Year 3, Semester 2
ITN370  Project
Students who choose to undertake ITS010 Cooperative Education Program substitute ITN370 for this unit
ITN280-6  Professional Practice

Potential Careers:
Administrator, Information Officer, Librarian.

UNIT SYNOPSES

INN122 ORGANISATIONAL DATABASES
Databases are a key feature in modern organisational systems. Stores of data are the prerequisite for organisational knowledge and are the substance of technology applications. Databases underpin all technologies, platforms and application areas such as online transactions (e.g. shopping), health information systems, web services, e-government, banking and geographical information systems. Corporate Systems Managers understand how databases are used in business domains and the benefits gained from capturing, storing and retrieving quality data to assist organisational planning and decision making. Professionals who understand the privacy and legislative requirements as they pertain to database security and management are increasingly in demand.

Antirequisites: INB122, ITB362, ITN365  Equivalents: INN122  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2011 SEM-1

INN330 INFORMATION MANAGEMENT
The aim of this unit is to provide you with an awareness of the activities in which IM professionals are engaged within various organisational contexts. You will use case studies and introduce yourself to the strategic and analytic elements that comprise information management activities. These activities include the alignment of enterprise information and business planning, enterprise information policy, evaluation of information resources & systems and applications of the information inventory.

Antirequisites: INB330  Equivalents: ITN266  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2011 SEM-2

INN331 MANAGEMENT ISSUES FOR INFORMATION PROFESSIONALS
The overall aim is to enable you to identify and resolve selected key management issues within a particular type of organisation of your choice. Using an integrated approach the subject draws from the field of organisational behaviour, business management literature, IT-management, and other readings appropriate to your interest. A further emphasis will be on case studies of actual practices in the type of organisation or enterprise environment setting that you have chosen to investigate.

Antirequisites: INB331  Equivalents: ITN274  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2011 SEM-1

INN333 INFORMATION PROGRAMS
The unit encompasses the planning, implementation and evaluation of an information product or service for a particular community of use. The community may be anything from a specialised professional or business group, to community members with special needs etc. Emphasis is on identification of user needs, creating an information product or service and marketing or promoting its use. The unit also explores the impact of web 2.0 technologies (e.g. blogs, wikis, facebook, YouTube, flickr) and concepts such as creative commons and open access on program and product design and delivery are explored.

Antirequisites: ITN330  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2011 SEM-2

INN335 INFORMATION RESOURCES
This unit will help you to understand the structure of the information environment, to reflect upon the information resources you discover, and to develop the ability to find appropriate information for future problem solving. You will develop your skills in identifying, accessing, evaluating and retrieving information resources to meet specific information needs. The unit will also help you develop skills in teamwork and oral and written communication.

Antirequisites: INB335, INN332, ITN273  Equivalents: ITN332  Credit points: 12  Contact hours: 3 per week
Communication skills, critical thinking, teamwork skills and project management abilities.

Equivalents: ITN276  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point

INN532 INFORMATION LITERACY EDUCATION
This unit aims to develop your understanding of information literacy and information literacy education and how these concepts can be applied according to the needs of client group(s) of your choice. As a professional you may engage in policy development, advocacy, research, developing and implementing instruction programs or managing staff who undertake these activities. New professionals and other educators can become heavily involved in teaching information literacy and skills to learners in a range of environment including academic, workplace or community programs. This unit provides the opportunity for theoretical and practical work in contexts of your choice to suit your individual interests.

Equivalents: ITN279  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2011 SEM-1

INN533 INFORMATION ORGANISATION
The aim of this unit is to develop an understanding of the principles and practices of information organisation as applied to description and classification of knowledge contained in a range of information resources utilised in different contexts.

Equivalents: ITN275  Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2011 SEM-2

INN632 PROFESSIONAL PRACTICE
This unit has been developed as an overarching unit in the IT70 Master of Information Management program, to establish meaningful links between the various units of study and to introduce you to contemporary professional practice in information agencies. The unit focuses on your own personal and professional development, enabling you to participate in industry seminars, fieldtrips, work placements and career mentoring. The development of your understanding of reflective practice will help you build your own Student ePortfolio to document your insights into and your experiences in the information profession. The unit is structured as a sequence of six modules, completed as you progress through the course.

Prerequisites: INN632-1  Equivalents: ITN280-4  Credit points: 2  Campus: Gardens Point  Teaching period: 2011 SEM-1, 2011 SEM-2 and 2011 SUM
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Equivalents: ITN280-1  Credit points: 2  Campus: Gardens Point  Teaching period: 2011 SEM-1, 2011 SEM-2 and 2011 SUM

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Prerequisites: INN632-1  Equivalents: ITN280-3  Credit points: 2  Campus: Gardens Point  Teaching period: 2011 SEM-1, 2011 SEM-2 and 2011 SUM

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Prerequisites: INN632-1  Equivalents: ITN280-2  Credit points: 2  Campus: Gardens Point  Teaching period: 2011 SEM-1, 2011 SEM-2 and 2011 SUM

INN690 MINOR PROJECT 1
The aims of this unit are to help you acquire necessary skills in a problem domain, and to enable you to conduct a well-defined project with specific outcomes within a precisely defined project plan. This unit also teaches you how to prepare a well written project report.

Assumed knowledge: Completion of at least 48 credit points of Postgraduate level IT units is assumed knowledge.  
Credit points: 12  Campus: Gardens Point  Teaching period: 2011 SEM-1, 2011 SEM-2 and 2011 SUM

ITN266 INFORMATION MANAGEMENT
The aim of this unit is to provide you with an awareness of the activities in which IM professionals are engaged within various organisational contexts. Through the use of case studies, this unit will introduce the strategic and analytic elements that comprise information management activities such as the alignment of enterprise information and...
business planning, enterprise information policy, evaluation of information resources & systems and applications of the information inventory.

**Prerequisite(s):** IT45, IT38: ITN201  
**Credit points:** 12  
**Contact hours:** 3 per week  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-2  
**Incompatible with:** ITB266

**ITN274 MANAGEMENT ISSUES FOR INFO PROFESSIONALS**

The overall aim is to enable you to identify key management issues and encourage familiarity with understanding about common management problems within both libraries and other information agencies (call centres, help desk centres, IT consultancy firms and other information agencies). Using an integrated approach you will find that the subject draws from the field of organisational behaviour, case studies, as well as other literature specifically relating to practices in these types of information agencies. You will be encouraged to view organisations not as fixed but as constantly evolving entities as they attempt to meet the needs of their dynamic and changing environments. You will also receive useful training - applicable to workplace contexts - in the following areas:

**Prerequisite(s):** Nil  
**Credit points:** 12  
**Contact hours:** 36 hours per semester  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1

**ITN275 INFORMATION ORGANISATION**

To develop an understanding of the principles and practices of information organisation as applied to description and classification of knowledge contained in a range of information resources utilised in different contexts.

**Prerequisite(s):** ITN200  
**Credit points:** 12  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-2

**ITN276 INFORMATION SERVICES**

This unit seeks to develop your understanding of the key issues involved in developing and managing a contemporary and innovative information service. In particular you will be given the opportunity to become familiar with the methods and tools used in the selection and acquisition of information resources and the creation of information programmes to meet the specific needs of a community or client group. You will also be developing a working knowledge of the skills and techniques essential for critically evaluating the resources and programmes created. The unit further seeks to develop your oral and written communication skills, critical thinking, teamwork skills and project management abilities.

**Prerequisite(s):** ITN273  
**Credit points:** 12  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-2

**ITN278 WEB CONTENT RELIABILITY**

To develop knowledge of the principles of web content management. To develop an appreciation of the skills required for dynamic forms of web architecture, and to begin to explore the development of these skills.

**Prerequisite(s):** Nil  
**Credit points:** 12  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1

**ITN279 INFORMATION LITERACY EDUCATION**

This unit seeks to develop your understanding of information literacy, learning theory and information seeking behaviour and how these concepts can be applied according to the needs of a specific community or client group. In particular you will be given the opportunity to become familiar with the techniques used in designing and delivering instructional events that meet the information needs of a specific community or client group. You will also learn about the techniques essential for evaluating educational events, programmes and resources, and assessing learning outcomes. The unit further seeks to develop your oral and written skills, teamwork skills and critical reflective practice.

**Prerequisite(s):** Nil  
**Credit points:** 12  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1

**ITN280 PROFESSIONAL PRACTICE**

**Credit points:** 2  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1, 2008 SEM-2 and 2008 SUMMER

**ITN280 PROFESSIONAL PRACTICE**

**Credit points:** 2  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1, 2008 SEM-2 and 2008 SUMMER

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**Credit points:** 2  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1, 2008 SEM-2 and 2008 SUMMER

**ITN316 DIGITAL LIBRARY SYSTEMS**

To introduce the concept and application of digital libraries and the factors affecting their successful implementation.

**Prerequisite(s):** ITN275  
**Credit points:** 12  
**Campus:** Gardens Point  
**Teaching period:** 2008 SEM-1

**ITN319 RECORDS SYSTEMS**

To understand the concepts of recordkeeping, and how they are applied to electronic recordkeeping systems.
Prerequisite(s): ITN266  Credit points: 12  Campus: Gardens Point  Teaching period: 2008 SEM-2

ITN322 INFORMATION RESOURCES
Managing information; database structure, basic searching; online industry; searching and the searching process; search strategies; online sources, Dialog etc, CD-ROMS; the Internet historical background and searching tools; management aspects of using external search services; and legal information sources; demographic data; government resources; marketing information sources; patents, standards; census data, company annual reports; people as sources of information; ethics of information gathering.
Credit points: 12  Contact hours: 3 per week  Campus: Gardens Point  Teaching period: 2008 SEM-1
Incompatible with: ITB322

ITN362 ORGANISATIONAL DATABASES
Databases are a key feature in modern organisational systems. Stores of data are the prerequisite for organisational knowledge and are the substance of technology applications. Databases underpin all technologies, platforms and application areas such as online transactions (e.g. shopping), health information systems, web services, e-government, banking and geographical information systems. Corporate Systems Managers understand how databases are used in business domains and the benefits gained from capturing, storing and retrieving quality data to assist organisational planning and decision making. Professionals who understand the privacy and legislative requirements as they pertain to database security and management are increasingly in demand.
Prerequisite(s): Nil  Credit points: 12  Teaching period: 2008 SEM-1

ITN370 PROJECT
Credit points: 12  Campus: Gardens Point  Teaching period: 2008 SEM-1, 2008 SEM-2 and 2008 SUMMER