The Graduate Certificate in Business Process Management (BPM) has been specifically conceived to meet the expressed needs of industry professionals. It will provide you with the skills and knowledge to effectively manage business processes in your organisations, to operationalise business strategy and increase business performance.

Why choose this course?
QUT’s outstanding research credibility in BPM continually influences the design of our BPM programs. The core content of this course rests upon solid foundations of the BPM discipline, while being informed by the latest research and technology advances of QUT’s BPM discipline and partner universities, as well as the latest industry developments and trends, acquired through the teaching staff's international industry network.

You will develop the necessary skills, knowledge and values to manage business activities through innovative and evidence-based business process management practices, giving you the opportunity to enhance the business practices of your organisation.

The electives of the Graduate Certificate in BPM expand upon the two discipline areas of operational BPM and enterprise BPM, offer you the possibility to apply your learnings via a dedicated workplace-based project.

Real-world learning
QUT’s Business Process Management course is widely acknowledged as having strong links to industry. Throughout your studies, you will:

- explore case study-based projects to solve complex BPM problems that are inspired by real-world scenarios, crafted in collaboration with our industry partners
- solve a workplace-based project, applying your specialised BPM knowledge holistically, to solve a concrete problem that is relevant to your profession
- work collaboratively in teams while exercising self-reflection and accountability for personal gains
- be exposed to state-of-the-art software and technology, as is used in the workplace and in research to complete process modelling, analysis and monitoring tasks
- cover relevant contemporary BPM and interpersonal capabilities necessary for you to move into senior professional positions.

This course will be delivered on campus, face-to-face, with blended learning in selected units.

Entry requirements
A completed recognised bachelor degree in information technology or business or in discipline with at least three years (full-time) work experience in the information technology (IT) field or business or business process management.

You must provide a detailed curriculum vitae and employer statements with your application. These must include position details and roles and responsibilities. All work experience must be post degree studies.

Minimum English requirements
Students must meet the English proficiency requirements.
Graduate Certificate in Business Process Management

IELTS (International English Language Testing System)

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<td>Overall</td>
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<td>Listening</td>
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<td>Reading</td>
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Course structure
To be eligible for the Graduate Certificate in Business Process Management:
- students are required to complete 48 credit points of units.
- students must complete two core BPM units (24 credit points)
- students must take two units (24 credit points) of electives from the list of approved elective units provided.

Careers and outcomes
QUT’s Graduate Certificate in Business Process Management will develop the skills of business and IT professionals and provide opportunities to be eligible for roles such as Process Analyst, Process Architect, Business Analyst, BPM Methodologist and BPM Consultant.

Professional recognition
This course provides a pathway to follow on with a Master degree in Business Process Management or Information Technology.

Advanced standing
Students may be eligible for advanced standing for learning undertaken through approved QUT alternative delivery modes such as Continuing Professional Education modules or online courses (MOOCs or SPOCs). There is no limit on the amount of advanced standing that may be awarded into this course from these sources.

Corporate group enrolments
This course is also available for groups of students who are sponsored by their employer. Contact the Science and Engineering Faculty for more information about corporate group enrolments.

Alternative study option
Content from this Graduate Certificate is also taught in an online, self-paced MOOC (Massive Open Online Course). Complete the MOOC and pass the paid assessment to articulate into the Graduate Certificate. Find out more about QUT’s Open and Online Learning programs.

This information has been prepared for International students and temporary visa holders. For more information and to check if a course is available, visit www.qut.edu.au/international. Last updated on: 28/02/2020. Information contained in this document was correct at the time of printing. The university reserves the right to amend any information, and to cancel, change or rebate any course. CRICOS No.00213J