QUT's Master of Business Process Management will give you the opportunity to develop the expertise in the application of process-centric thinking to effectively support businesses, maximise the impact of available resources and enable innovative business strategies. The program examines business-IT alignment issues through appropriate theory and skill development, and provides career enhancement opportunities into senior management and governance roles.

You will study specialist units in Business Process Management specialisation and may undertake additional study in the areas of corporate systems, IT professional services, enterprise architecture and systems, and information and knowledge management.

**Why choose this course?**

Business Process Management (BPM) is a set of structured methods and technologies for increasing the operational performance of organisations. Recent studies report that BPM has become a top priority across all industries, and professionals who can combine managerial and IT skills to enhance process performance are in high demand. The required skills cover strategic alignment, governance, process modelling, analysis, innovation, process-aware information systems and change management.

QUT's outstanding research credibility in BPM has influenced the design of the Master of Business Process Management. It reflects the requirements of the industry’s needs for business process expertise and prepares graduates for an exciting BPM career.

**Real-world learning**

QUT's Business Process Management course is widely acknowledged as having strong links to industry. Throughout your studies, you will:

- undertake project-based units that require you to apply theoretical and technical knowledge in the development of BPM related artefacts (e.g., conceptual models and frameworks, business plans)
- use real world and research-inspired problems
- use advanced analytical, conceptual and logical thinking processes to solve novel and complex problems
- cover relevant contemporary BPM and interpersonal capabilities necessary for you to move into senior professional positions.

**Entry requirements**

**Academic entry requirements**

A completed recognised bachelor degree (or higher) in business or information technology with a minimum grade point average (GPA) score of 4.0 (on QUT’s 7 point scale); or

A completed recognised bachelor degree (or higher) in any discipline with a minimum grade point average (GPA) score of 4.0 (on QUT’s 7 point scale) and five (5) years industry experience in business, information technology or business process management.

**Minimum English requirements**

Students must meet the English proficiency requirements.
Master of Business Process Management

<table>
<thead>
<tr>
<th>IELTS (International English Language Testing System)</th>
<th>Master of Philosophy, Professional Doctorate or PhD. Students who successfully complete IFN600 Research Based Practice and a 48 credit point research project, are encouraged to apply for enrolment in a doctoral program. IN23 provides direct pathways for entry to a PhD program.</th>
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</thead>
<tbody>
<tr>
<td>Overall</td>
<td>6.5</td>
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<tr>
<td>Listening</td>
<td>6.0</td>
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<tr>
<td>Reading</td>
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<td>Writing</td>
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<tr>
<td>Speaking</td>
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</table>

**Course structure**
The Master of Business Process Management provides graduates with the skills and knowledge to create and align information systems to effectively support business and enable business strategy. The program examines business-IT alignment issues through appropriate theory and skill development, and provides career enhancement opportunities into senior management and governance roles.

Students will study specialist units in Business Process Management specialisation and may undertake additional study in the areas of corporate systems, IT professional services, enterprise architecture and systems, and information and knowledge management.

**Course completion rules**
- Students are required to complete 144 credit points of units.
- Students are required to complete the specified core units (96cp)
- Students must also complete four units (48cp) of electives from the list of approved elective units provided.

*NB:* If you have no BPM Background, you should complete IFN515 in your first semester

**Careers and outcomes**
QUT's Master of Business Process Management will develop business and IT professionals and provide opportunities to be eligible for the senior executive roles of Chief Information Officer, IT Director or Enterprise Architect. Career paths leading to these senior IT positions include:
- Benefits Analyst
- Program Office Manager
- Quality and Software Release Manager
- Change Manager
- Capabilities Manager
- Customer Relationship/Service Manager
- ICT Policy Manager
- Business Process/Continuity Manager
- Corporate Strategist and Development Advisor
- Senior Business Analyst
- Systems Architect
- Business Process and IT Consultants
- IT Project and Program Managers.

**Research pathways**
The Masters courses provide a pathway to follow on with a research degree.