Graduate Diploma in Human Services (HH31)

Year offered: 2010
Admissions: No
CRICOS code: 058286B
Course duration (full-time): 2 semesters
Course duration (part-time): 4 semesters
Domestic fees (indicative): 2010: Full fee tuition $7,250 (indicative) per semester
International Fees (indicative): 2010: $10,250 (indicative) per semester
Domestic Entry: February and July
International Entry: February and July
Total credit points: 96
Standard credit points per full-time semester: 48
Standard credit points per part-time semester: 24
Course coordinator: All course enquiries to email: swhs.enquiries@qut.com or phone: 07 3138 4697
Campus: Kelvin Grove

Overview
This course is being discontinued from 2010. No new admissions will be accepted.

Entry requirements
Applicants must have:

- a three-year undergraduate degree in human services or social work; or
- a three-year non-human services undergraduate degree with at least one year of demonstrated employment experience in the community service industry or related occupations such as teaching, nursing or allied health, community development, psychology or law; or
- successful completion of a Graduate Certificate in Human Services.

Course Structure
You will study four core units and have a wide choice of elective units. You may choose electives from those listed here or, in consultation with the course coordinator, any advanced unit across the University. The scope of elective choice depends on your undergraduate degree.

All Graduate Studies units are offered subject to availability.

Please contact the course coordinator for advice on nominating a part-time course load.

Note: Upgrading
Students hoping to upgrade into the Master of Human Services are encouraged to discuss unit selection with the course coordinator.

Related courses
Master of Human Services (HH32)
Graduate Certificate in Human Services (HH30)

Further information
For information about this course, please call Social Work and Human Services on +61 7 3138 4697 or email swhs.enquiries@qut.com

Full-time Course structure

At least four units from the following:

- HHP011 Critical Issues In The Human Services
- HHP012 Leadership In The Human Services
- HHP013 Managing Human Service Organisations
- HHP015 Contracting and Policy in the Human Services
- PYB159 Alcohol & Other Drug Studies

Four units from the following or any postgraduate unit as approved by the course coordinator:

- HHN410 Logic of Social Inquiry
- HHP004 Child And Family Services - Graduate Studies
- GSN224 Corporate Philanthropy
- HHP006 Disability Services - Graduate Studies
- HHP007 Youth Services - Graduate Studies
Potential Careers:
Aged Services Worker, Child Protection Officer, Community Corrections Officer, Community Education Officer, Community Worker, Corrective Services Officer, Disability Services Worker, Family Services Officer, Government Officer, Human Services Practitioner, Policy Officer, Public Servant, Social Scientist, Youth Worker.

UNIT SYNOPSES

GSN224 CORPORATE PHILANTHROPY
The nature of the relationship between the for-profit corporation and the nonprofit sector is invariably through corporate philanthropy. This unit examines five issues central to corporate philanthropy: legal and taxation, cause related alliances, corporate foundations, business giving models in Australia and corporate social responsibility. The unit is taught through case studies in Australian and international practice.
Credit points: 12    Contact hours: 3 per week    Campus: Gardens Point    Teaching period: 2010 SEM-2

HHN410 LOGIC OF SOCIAL INQUIRY
Many postgraduate students are referred to 'research methods' units as part of their coursework. They often find that while these units are excellent for gaining an understanding of the application of specific methods of data collection and analysis, they are left with key questions regarding the overall logic and strategy of the thesis research unanswered. This unit assists students to develop research questions and research designs appropriate for postgraduate theses in the social sciences.
Credit points: 12    Campus: Kelvin Grove

HHP007 YOUTH SERVICES - GRADUATE STUDIES
This unit equips students with the ability to evaluate and respond to developments in services to young people through comparative analysis of changes and continuities in policies and practices. Students will discern key human service concepts and identify how these operate in selected service contexts in both national and international settings. Issues associated with evidence building for policy and service developments are addressed. Students identify their own knowledge needs and explore concerns arising in contexts they know about in order to enhance skill development and transfer, in particular the informed application of research.
Credit points: 12    Contact hours: 3 per week    Campus: Kelvin Grove    Teaching period: 2009 SEM-2    Incompatible with: HSP426

HHP004 CHILD AND FAMILY SERVICES - GRADUATE STUDIES
In this unit students conduct a comparative analysis of Australian and international policies, practices and processes in services for children and families and identify the impact of socio-cultural, political and economic processes on the design and delivery of child and family services. Students identify and critically evaluate the application of selected concepts underpinning service design and delivery (such as choice and participation), thoroughly investigate the evidence base for selected practices, and have the opportunity to explore concerns arising from practice contexts.
Contact hours: 3 per week    Campus: Carseldine    Incompatible with: HSP424

HHP011 CRITICAL ISSUES IN THE HUMAN SERVICES
This unit identifies critical contemporary issues impacting upon the human services industry in particular. The contemporary environment in which human services exist is creating sets of tensions which have the potential to both seriously challenge and radically reorder and reconstruct service delivery and professional practice. The unit is designed to explore and develop comprehension of the issues, and their implications for the specific domains of service delivery of the proposed research projects and/or areas of interest of participants.
Credit points: 12    Contact hours: 3 per week    Campus: Kelvin Grove

HSP426

HHP012 LEADERSHIP IN THE HUMAN SERVICES
This unit explores conceptions of and skills in leadership to enable participants to provide effective leadership in human service contexts. It reflects an increasing awareness that leadership is of central importance in the development and management of governments and community organisations, and in energising and enabling community groups to identify and meet their needs. Underlying this unit is the notion that leadership, as currently conceptualised, is not simply the task of those in positions of responsibility but all involved in the development and delivery of services.
Credit points: 12    Contact hours: 3 per week    Campus: Kelvin Grove
HHP013 MANAGING HUMAN SERVICE ORGANISATIONS
This unit creates an awareness of the issues and challenges faced by the human service manager and improve knowledge of the functions and techniques of management. As well as developing an understanding of the application of these management techniques to human services, the unit recognises the influence between the quality of management and the quality of service provided to service users. It builds competency in becoming effective human service managers.

Credit points: 12  
Contact hours: 3 per week  
Campus: Kelvin Grove  
Teaching period: 2009 SEM-2  
Incompatible with: HSP421

HHP015 CONTRACTING AND POLICY IN THE HUMAN SERVICES
Service delivery systems in the community services industry are in the process of being restructured. The primary dynamic carrying the process is the imperatives of understanding performance and accountability between purchasers (governments) and providers (non-state agencies). Contracts are an important part of these changes. To date, there is little experience in the industry of the management of a contract regime or its implications for service delivery outcomes. This unit is designed to convey key skills in managing contracts from both the purchaser and provider side of the equation.

Credit points: 12  
Contact hours: 3 per week  
Campus: Kelvin Grove

PYB159 ALCOHOL & OTHER DRUG STUDIES
This unit aims to give students an understanding of the extent of substance abuse in our community: who uses what, where and when; the models that have been advanced for understanding substance abuse; the intervention and therapeutic models utilised within the field; the effects of substance abuse, physiologically, socially and psychologically.

Antirequisites: PYB158  
Assumed knowledge: Introductory psychology unit and 96 credit points of first year units are assumed knowledge.  
Credit points: 12  
Contact hours: 3 per week  
Campus: Kelvin Grove  
Teaching period: 2010 SEM-1